# Katherine A. Hayes

### **EDUCATION**

## Northeastern University, D'Amore-McKim School of Business

Candidate for Bachelor of Science Degree in Business Administration

Concentration: Marketing; Minors: History and International Affairs

Awards and Activities: President of the Northeastern University Marketing Association, Dean's List, Founder of the Emerging Markets Club

## Centre d'Etudes Franco-Americain de Management (CEFAM)

Study Abroad

## Dialogue of Civilizations: Central Europe Abroad

Study Abroad

VMware

# **CO-OP EXPERIENCE**

Brand, Creative, and Content Co-Op

- Managed Forbes Brand Voice relationship, increased page views by 43% and social actions by 65%
- Wrote original content for VMware's thought leadership blog; currently 24,000 views on blogs published
- Designed and presented brand operating system candidates for internal business groups to implement
- Developed a framework for submitting project requests, including an updated creative brief approach
- . Assisted on photo and video shoots, including the creative for VMworld 2017

## Rapid7

Inbound Marketing Intern

- Wrote original content for Rapid7's Community blog; over 14,000 views on articles published
- Designed landing pages in Marketo using HTML and CSS
- Analyzed and compiled competitor keyword research to optimize Rapid7's website for search
- . Developed A/B tests to consistently test website performance
- Created ads in Adobe Photoshop to promote across social media channels and for retargeting campaigns .

## ADDITIONAL WORK EXPERIENCE

#### **D'Amore-McKim School of Business**

Research Assistant, Marketing

- Research relevant articles and trends focused on voluntary simplicity, tiny homes, and capsule wardrobes
- Write and edit articles to be featured in upcoming marketing journals

## Victoria's Secret

Certified Sales Specialist

- Maintained a consistent amount of sales per hour of \$280 or more
- Identified customer needs and supported point-of-purchase decisions

## LEADERSHIP EXPERIENCE

#### Northeastern University Marketing Association

President/Past Vice President of Membership

- Collaborate with local employers to organize weekly meetings for over 65 association members
- Plan and manage a 10 person case competition team focused on Mary Kay and the millennial market
- Increased membership by 53% through development of student programs, such as 'lunch and learns' .
- Designed an awarded marketing strategy for Ice Breakers Case Competition submission

## **SKILLS/CERTIFICATIONS**

Computer Skills: Proficient in Microsoft Office, WordPress, Google Analytics, Google AdWords, AdRoll, Marketo and Vidyard; familiar with Adobe Omniture, SPSS, NetSuite, HTML, Photoshop, and Twitter ads Certifications: HubSpot Certified (Inbound, Email Marketing, Inbound Sales)

Boston, MA September 2014-Present

Summer 2015

Lyon, France

Boston, MA

G.P.A. 3.74

December 2018

Warsaw, Poland Summer 2016

Palo Alto, CA

January 2017 – September 2017

Boston, MA January 2016 - June 2016

September 2016 - Present

Wilmington, DE

June 2015 – August 2015

Boston, MA